Order & Shipping Process

Orders are processed and shipped within 1 business day

Shipping Orders :

USPS Priority Mail ($5.95): 2-5 business days for delivery

USPS Express Mail ($24.95): 1-2 business days for delivery

** **NOTE** ** USPS Express orders must be received and processed **by 12:00 pm (noon)Central Standard Time** to be shipped the same day (Monday thru Friday).

- USPS Express Mail is delivered in 1 or 2 business days. Express mail Ships Monday thru Friday and is D elivered Monday thru Saturday. Express Mail does not Ship on Saturday, Sunday or Holidays.

Online Orders: After successfully completing an order, you will receive a confirmation e-mail, normally within 15 minutes, provided the e-mail address that was entered is correct. The day that your order is shipped, you will receive a shipping confirmation e-mail, including the tracking information for the package. US Priority Mail tracking provides the day and time that the package was shipped and the day and time that the package was delivered (scanned) at your local Post Office. It does not track the package while in route. When you receive your Order, there will also be a paper invoice included on or in the package.

Phone Orders: After your Order is taken and successfully entered, you will receive a confirmation e-mail, provided the e-mail address that was entered is correct. The day that your order is shipped, you will receive a shipping confirmation e-mail, including the tracking information for the package. US Priority Mail tracking provides the day and time that the package was shipped and the day and time that the packaged was delivered (scanned) at your local Post Office. It does not track the package while in route. When you receive your Order, there will also be a paper invoice included on or in the package.

Mail Orders: Checks and Money Orders are processed and shipped every Tuesday and Friday. You will receive a shipping notification, if you provide a valid e-mail address with your order. You can complete and send in our Order Form with your payment (Click here to view and print Mail Order Form), however it is not required. When you receive the Order, there will be a paper invoice included on or in the package.

If at any time you have questions about your order, please give us a call: 800-578-1215.